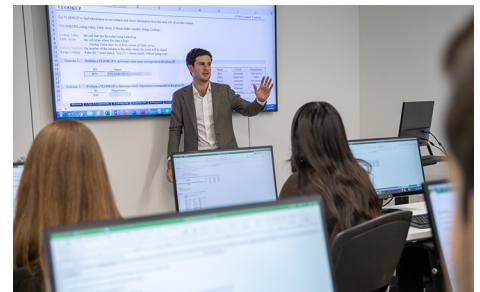


Developing Dynamic Listening Skills Training

Learn the importance of listening and become a dynamic listener in this hands-on workshop. You'll master the art of active listening so you can truly understand other's intentions and meanings, reducing conflict and improving teamwork. Identify the barriers to effective listening and uncover hidden messages for better outcomes.

Group classes in NYC and on-site training is available for this course.

For more information, email nyc@careercenters.com or visit: careercenters.com/courses/dynamic-listening-training-nyc



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Course Outline

- Participants assess their current listening skills and identify areas for development
- The progressive levels of listening are shared. Participants create an action plan for improvement to become active listeners

Techniques for active listening and types of questioning for confirmation are presented and practiced.

- Distractions and barriers to be aware of and minimize to ensure full attention for the speaker
- Learn how to listen for signals and enhance communication with auditory, visual, kinesthetic, and auditory digital learners. Case study interpretation solidifies learning.
- Understand how to interpret body language and intent. This will increase self-awareness and authenticity in communication and understand hidden meaning in the messages of others